



POLITIET

Southwestern Police District
Immigration, Passports and Permits Department
Immigration Office Stavanger

Contact information

Telephone: 51 89 94 70
Tuesday and Thursday 09:00-11:00

E-mail: sor-vest.utlending@politiet.no

Book an appointment online: <https://selfservice.udi.no>

(one appointment per person applying)

Applications

Applications must be registered through the UDI Application Portal <http://selfservice.udi.no>

Exceptions to this are if you want to apply for asylum/protection, or other applications free of charge for persons above the age of 18. You will have to book an appointment by telephone/e-mail.

If you have a travel document/alien's passport, you can apply online for a renewal of your travel document and book an appointment. You can submit papers for asylum at the same time. Application forms can be printed from www.udi.no.

Applications registered online are not regarded as submitted until you have appeared in person to the police, and the police have taken an ID check.

Appointments

Book your appointment at least one month before your permit expires, or earlier if you are planning to travel. There is often a long wait for an appointment.

Children who are applying with their parents, must have their own appointments.

Please arrive on time. If you are late you will have to book a new appointment.

When you meet for your appointment, please sit down and wait. Your name will be called when it is your turn.

Supporting documents for applications

You must bring all required supporting documents with copies. Both the copies and the originals should be presented to the police. If you do not bring all the

documents or copies, we will ask you to book a new appointment to complete the application.

The police will only take a copy of your passport or travel document.

For information on which documents to hand in, please visit www.udi.no and find the checklist for your application.

Remember to print the cover letter and receipt that you receive by e-mail after you apply online, and bring these with you to the police.

Ordering residence cards and travel documents

After you receive a decision in a case, you can book an appointment to order a residence card and/or travel document. You can do this in two ways:

- booking a "follow-up" appointment in the UDI Application Portal, in the case you have submitted, or
- contacting us by telephone or e-mail

Children under 3 years of age must bring a recent passport photo.

Some local police stations can also help with ordering residence cards and travel documents, and collection of decisions of granted citizenship. Their contact information is as follows:

Egersund Police Station

- Book an appointment via <https://www.politiet.no/en/services/passports/passports-and-appointments/> (write in the message field that you need a residence card or travel document)

Politiets forvaltningssenter, Haugesund

- Book an appointment in the UDI Application Portal (<http://selfservice.udi.no>) or call 91 67 17 14

Sandnes Police Station

- Book an appointment via <https://pass2.onlineboog.net/> (only available in Norwegian)

Guarantee forms

Guarantee forms can be signed at the main desk at Stavanger Police Station (at the main entrance), and at all police locations in Southwestern Police District.

If you want to cancel an application

If you want to cancel an application which has not been submitted, you can write to us at sor-vest.utlending@politiet.no. Please attach the receipt from the UDI Application Portal.