



# POLITIET

Frequently asked questions:

EU/EEA citizens and family member of EU / EEA citizens:

**If you have a registration certificate from the police:**

If you have a registration certificate from the police, you can book an appointment with the Tax Administration to apply for a Norwegian identity number.

**If you do not have a registration certificate from the police:**

If you do not have a registration certificate from the police, you must book an appointment with the Service Center for Foreign Workers (SUA) to register. The main rule is that you must register within three months after arriving in Norway. The police are aware that there are longer waiting times at SUA Oslo.

Read more about what documentation you must present at the meeting here, under "The registration scheme for EU / EEA citizens":

<https://www.udi.no/en/word-definitions/checklists-which-explains-which-documents-you-must-hand-in-with-your-application/>

**If you have an employment contract and lease for longer than 6 months:**

If you have an employment contract and lease for longer than 6 months, you can book an appointment directly with the Tax Administration to apply for a D-number. You can read more about D-numbers on the Tax Administration's website:

<https://www.skatteetaten.no/en/person/foreign/norwegian-identification-number/d-number/>

You still have to book an appointment with the police to be registered with the police and meet for ID-control.

**If you have lost your registration certificate:**

If you have lost the registration certificate, you must book an appointment with the police to have a new registration certificate issued. The police do not have the opportunity to send the previous registration certificate by post. We cannot send you a copy by post.

**Can I submit documentation digitally to obtain a registration certificate:**

No. There is a personal attendance to receive registration certificate. The police have to carry out an ID check to issue a registration certificate.

### **What documentation must I submit when attending the police:**

Find the relevant checklist for your residence basis / residence permit here:

<https://www.udi.no/en/word-definitions/checklists-which-explains-which-documents-you-must-hand-in-with-your-application/>

### **Can I submit an application for family immigration with an EU / EEA citizen digitally:**

No. You must book an appointment with SUA to submit an application for family immigration with an EU/ EEA citizen. In case of attendance, you must present the necessary documentation. The police will keep this documentation. Therefore, make copies of original documents. Remember that you must present original documents such as: marriage certificate, birth certificate, etc.

Read more about Apostille and legalization for relationship documents here:

<https://www.udi.no/en/word-definitions/apostille-and-legalisation/>

Waiting time: Up to six months from the necessary documentation in the application.

### **Can I submit an application for a permanent right of residence / residence card digitally:**

No. You must book an appointment with the Police to submit an application for a permanent right of residence / residence card.

Waiting time: Up to six months, counting from the necessary documentation is in the case.

Citizens outside the EU /EEA:

### **You are a skilled employee and want an early employment start:**

At the service centers for foreign workers (SUA) in Oslo, Stavanger and Trondheim, you will not receive confirmation of early work start.

If you have registered an application in another district, you can read more about early work start here: <https://www.udi.no/en/word-definitions/early-employment-start/>

### **I am a skilled worker and have a D-number, but want to apply for a national identity number:**

If you are a skilled worker from outside the EU/EEA and have a residence permit longer than 6 months, you can apply for a social security number. The police are not responsible for the Norwegian identity number (d-number / national identity number), and you must therefore contact the Tax Administration. You can read more about social security numbers for foreign workers here:

<https://www.skatteetaten.no/en/person/foreign/norwegian-identification-number/d-number/>

### **Questions about digital application submission:**

You can read about the procedure for digital application submission step by step here: [www.sua.no/booking](http://www.sua.no/booking)

Note: An application is not registered with the police after you have registered an application in the UDI's application portal. You must send the application form to the police for the application to be registered with the Police, so that you can upload documentation.

### **Have the police received uploaded documentation in my application:**

It can take up to 10 working days from the time you upload documentation on the UDI's website before the documentation is available in the Police's systems.

### **I have registered my application in a different police district than Oslo, can still submit my application in Oslo:**

No. Oslo Police District can only register and process applications submitted by Oslo Police District.

If you have submitted your application in another district, you must contact the current police district directly, if you have questions about submitting an application or making an appointment.

### **I have not received the residence card:**

It usually takes up to 10 business days for you to receive your residence card in your mailbox. Remember to have the full name of the mailbox.

If you have not received the card within two weeks, the police will contact you by e-mail as soon as the card has been returned to us.

If you have not received your card after one month, you can call the Section for Immigration Management information telephone and book a new appointment to make a residence card.

### **Expected case handling times:**

Current waiting times for your application can be found on the UDI's website: <https://www.udi.no/en/word-definitions/waitingtime/>

### **Can I enter the country now?**

The section for immigration administration cannot answer questions about entry restrictions and / or quarantine rules. You are obliged to familiarize yourself with current regulations. The regulations are constantly changing, and we therefore ask you to stay up to date on the Government, the Norwegian Directorate of Health's and the Norwegian Institute of Public Health's websites. There you will find good information in several languages.

### **Covid-19 related questions:**

At the UDI, you can find a good overview of frequently asked questions for EEA / EU citizens and citizens from countries outside the EEA: <https://www.udi.no/en/about-the-corona-situation/>

